Leading Remote Teams

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Leading Remote Teams

- Remote leadership 101: the basics
- Establish Virtual Team Norms
- How to engage & motivate the team
- Helping employees adjust to working from home
- Using technology to collaborate with the team
- Conducting team meetings
- Conducting 1-1 meetings
- How to effectively communicate
- How to maintain productivity and performance
- The importance of empathy in remote leadership

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Empathy

Looking out for those you lead is as important as completing a goal.

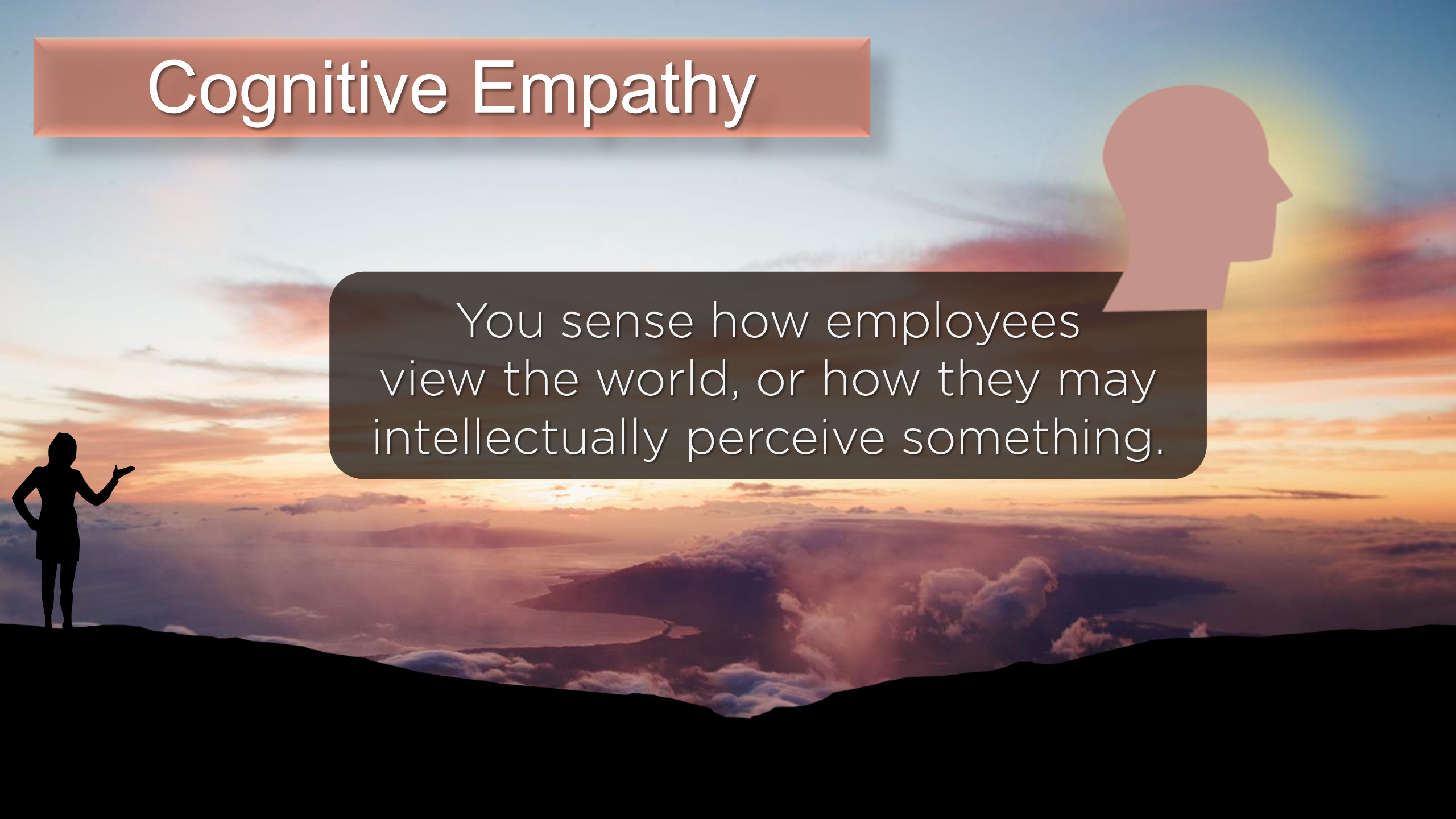
Cognitive

Emotional

Sympathetic

Be attentive to the needs, thoughts, history and feelings of those you lead.

Cognitive Empathy



You sense how employees view the world, or how they may intellectually perceive something.

Emotional Empathy

When you are able to feel the pain of your team members.

Sympathetic Empathy

When we observe enough in our team members that we become motivated to act.

Top EMPATHY Tips

Use all three types of empathy (head, heart & hands)

Be patient & considerate when things break down when remote working.

Seek clarification of the situation before responding.

Ask if they need help.

Ask how they are handling the shift to remote work.

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